



ANNUAL GENERAL REPORT

JUNE 15, 2016



The following reports have been submitted by the Executive, Directors and Manager of the Nanaimo Curling Club:

All league curlers at the Nanaimo Curling Centre are eligible to be elected to the board of directors or sit on a committee. We encourage you to share your time and experience with us. Our board of directors is comprised of your fellow curlers who want to ensure the continued success of our club and promote the sport of curling.

If you are interested and would like to find out more, please speak with any of the Board Members or your Club Manager, Denise Wood.

The 2015-2016 Season has come to a conclusion and we look forward to the coming season and all the exciting developments it has to offer.

Nanaimo Curling Club Executive and Board 2015-2016

Past President	Dave Perpeluk
President	Linda Torgerson
1 st Vice President	Vic Brice
2 nd Vice President	Mark Duffell
Treasurer	Fred Rumo
Secretary	Bob Davies
Director of Curling	Brian McRory
Director Bonspiels	Susan Chepil
Director of Volunteers	Bruce Connor
Director Of Catering	Andrea Parry
Director of Facilities	George Duffell
Manager	Denise Wood

President's Message

2015-2016

The Nanaimo Curling Club had another successful year. Challenges were met, opportunities were grasped and future planning was undertaken. All of this was attributable to the tremendous energy and commitment shown by NCC's staff and numerous volunteers. Our curling centre continued to move forward with dynamism and vitality because of the combined efforts of many people.

This was a review year for the Strategic Plan. Thanks to the efforts of the Strategic Plan committee and participants of the full-day workshop, an evaluation of the past Strategic Plan and of our current Strengths, Opportunities, Weaknesses and Threats (SWOT analysis) was undertaken. New goals were set. The Board is currently working to apply strategies to these goals. This process has been an essential tool in shaping the direction of our organization since 2007. We should be proud of NCC's commitment to its continuation.

A major renovation of the upstairs lounge and banquet area (Top Of The House Project) is underway. The award of a major, \$50,000 Federal grant (due in great part to the diligence of our club manager Denise) plus another \$50,000 derived from fundraising and donations from leagues and sponsors has allowed for this project. Facilities Director George Duffell, along with a strong group of volunteers put extensive hours into designing and planning the project. Several club members have also donated their expertise and services. There will be a whole, new look upstairs next fall thanks to the tremendous efforts of a large group of people.

Several marketing initiatives aimed at attracting new curlers were tried this year. The 'Refer A Curler' incentive, bus advertising and lawn signs proved beneficial in two ways. We saw an increase in new curlers. There was also a raised awareness amongst NCC members about the importance of reaching out into their own social and work circles to encourage others to try curling. The Marketing Committee will continue to look at ways to build and improve on these programs.

We were privileged to have many generous sponsors continue with their support of leagues, bonspiels and other events. As was recognized at several year-end banquets, many of our sponsors have a long history and connection with NCC. Some date back over 40 years. These valuable, two-way relationships are a validation of the continued strength of our organization.

Volunteers were the driving force on many activities and programs again this year. Along with the solid core of long-term helpers, several new curlers contributed their energy and skills to a variety of pursuits. It was encouraging to see the energy and enthusiasm carried on by new people.

We could not function the way we do without great staff. To run a facility of this size takes a well-organized team. Without Darren and the rest of his ice crew working hard, we would not have the excellent ice we do. It is always a fine balance between our large volume of community use and the needs of our own curlers. Our icemaker employed his expertise and patience throughout the year to make it work. Kellie proficiently ran the very busy school and junior programs. She also provided excellent service in the Pro Shop and managed many frontline office tasks. Enough cannot be said for our manager Denise. Not only did she competently run the day-to-day business of this large operation, but she also invested tremendous personal energy in advancing the profile and scope of NCC. Her creative and business intelligences combined continue to be a priceless asset to our organization.

Lastly, thanks must be given to the members of the Board of Directors who commit time and energy to oversee the direction and vision of the club. The Board worked as a cohesive, responsive group making my year as President very enjoyable. Best wishes to the incoming Board.

Respectfully submitted

Linda Torgerson



Linda and George with 2 of our Novice Curlers



Teen Fest September 2015

1st Vice President – Finance Report

2015-2016

It has been a pleasure to work with this year's board, what a hard working group! I want to especially thank Linda Torgerson for her tireless efforts on behalf of our club. The Strategic Plan alone was a huge undertaking and she did a tremendous job. Well done!

This year was a positive one for club finances. A 4% increase in league dues coupled with an increase in curler numbers and continued cost control by Denise and her staff allowed us to continue updates to the physical plant and have a positive cash flow. Major updating to the upstairs lounge/bar will allow for better utilization during the summer months, increasing rental income. Many thanks to the individual leagues for their support of these projects, and the volunteers who made it happen, Big thank you to George Duffell for overseeing the project.

As usual we operate under the supervision and control of various regulatory agencies and we anticipate ongoing cost ahead to keep the refrigeration plant in compliance. Unfortunately these costs are unpredictable and often significant. In anticipation of these costs and the ever increasing workload on staff, there will be a small increase to dues in the coming year. We have attempted to keep this as small as possible, being mindful of the financial viability of the club.

Respectfully submitted

Vic Brice

2nd Vice President - Communications Report

2015-2016

We had great success this year trying different approaches to recruit new curlers. A bus advertisement travelled for many months throughout the city, and re-usable lawn signs were distributed to members advertising the sport. An incentive campaign was run for members to get their friends, family and co-workers involved in curling. This all lead to an increase in new members for the year.

On-ice cameras and monitors were installed last summer and were in use throughout the year with great success. They allow spectators upstairs and downstairs to view the action on both ends of the ice. The upstairs monitors can also now be used in conjunction with the media TV, to view photos and advertisements for upstairs functions.

The website (www.nanaimocurlingclub.ca) continues to be vital communication tool for upcoming events and registration. Online registration was successfully added as well as signup information for Learn to Curl sessions offered at the beginning of the season.

Respectfully submitted

Mark Duffell

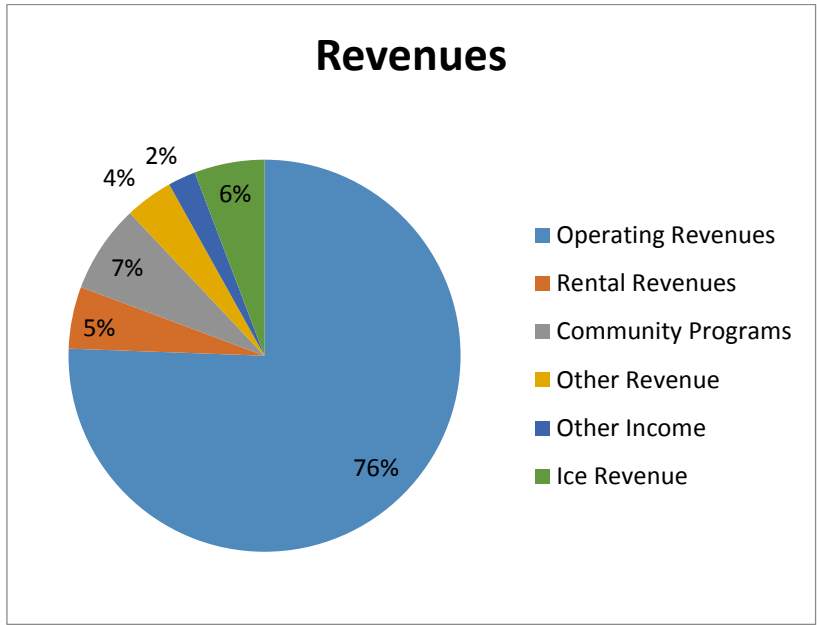
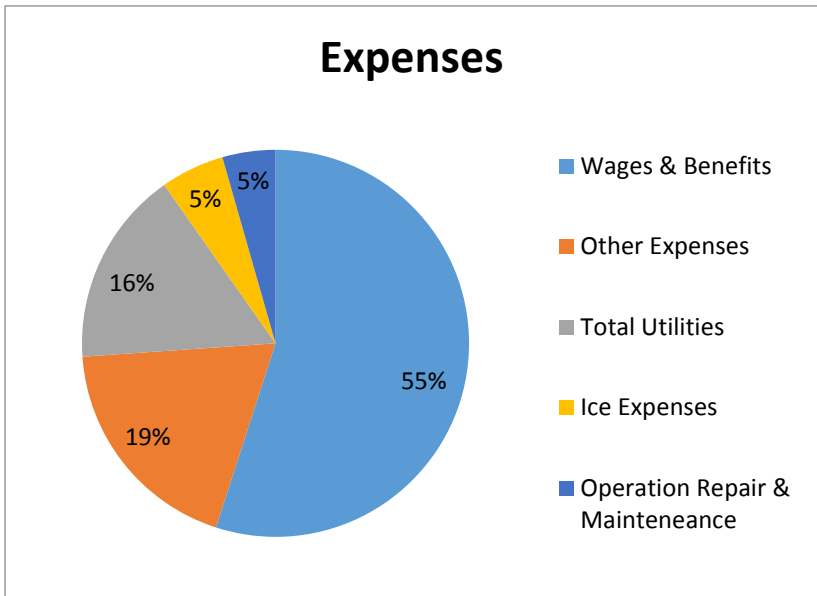


Treasurer's Report

2015 – 2016

Thanks to great work by our staff and outstanding involvement and professionalism by our volunteers, the Nanaimo Curling Club was able to pretty well hold its own in these difficult economic times.

Our revenues had some growth and expenses were kept at manageable levels.



	Actual May 1 to April 30, 2016	Actual May 1 to April 30, 2015	Variance 2016 to 2015
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Revenue

Operating Revenues	269,269	248,463	20,806
Rental Revenues	18,235	31,463	-13,227
Community Programs	25,890	26,746	-856
Other Revenue	14,088	22,719	-8,630
Other Income	8,156	15,090	-6,934
Ice Revenue	20,644	14,120	6,524

Total Revenue	\$356,283	\$358,601	-\$2,318
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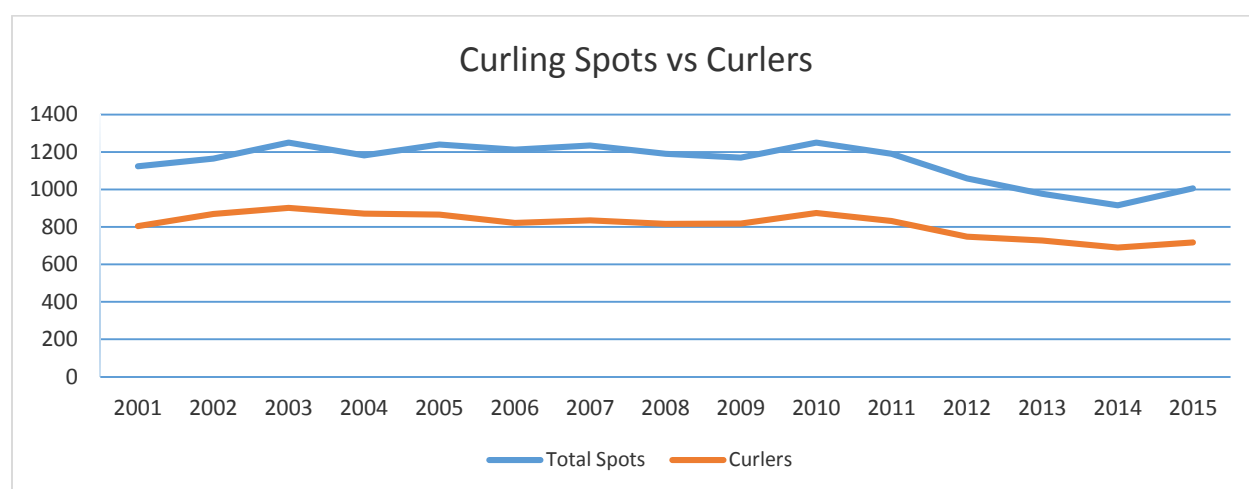
Expenses

Wages Cost	194,216	177,976	-16,240
Other Expenses	66,808	65,982	-827
Total Utilities	57,751	60,132	2,381
Ice Expenses	18,812	24,138	5,326
Operation Repair & Maintenance	15,644	21,310	5,666

Total Expenses	\$353,230	\$349,537	-\$3,693
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Net Income	3,052	9,064	-6,011
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With a strong focus on building the membership base, the Marketing team, through various creative initiatives, was able to increase the membership base from 690 to 718 and thus increase dues revenues. The other revenue streams suffered in comparison to the prior year as major event were held then and none this year.



Expenses were relatively in control and the increase in wage costs is attributable to the staff providing increased Club activities, such as outreach programmes, and services and having less volunteer time.

Top of the House Project

In 2015, your Board committed the Nanaimo Curling Club to provide the \$50,000 towards the **Canada 150** grant application for a \$100,000 capital improvement project, aka Top of the House. Our portion of the funding was to come from various efforts and resources to be able to commence the project in April, 2016.

The project was broken down into four elements (\$ allocations are only a rough estimate):

- Install HVAC for the upper floor - \$35,000
- New flooring for the upper area - \$30,000
- Bar/lounge area renovation - \$30,000
- Water efficiency - \$5,000

Where did NCC's \$50,000 portion funding come from?

Building Improvement 2015	14,500
Building Improvement 2016	14,800
Core Insurance Solutions	5,000
Ramsay Lampman Rhodes	5,000
Sally Noonan bequest	2,070
Senior Men's donation	3,000
Senior Women's Bonspiel committee	500
Top of the House Climate Control Raffle 2015	4,100
Top of the House Project Raffle 2016	6,315
Tutor doctor League	500
Women's Division summary	2,880
	\$58,665

Respectfully submitted

Fred A Rumo

Director of Curling Report

2015-2016

The past curling season was a very smooth one from this positions' viewpoint. This was due entirely to a strong and committed group of league representatives. Each league is overseen by one or two reps who schedule games, social activities, Christmas wind-ups, and year end functions. In some leagues they put together the individual teams. My main function is to oversee the reps and act as their liaison to the Board of Directors. There were very few issues or concerns that were brought forward and most of these were of an information type. I thank each person who stood as a rep and made my job extremely easy. An additional thanks to those returning as reps and the new people who have stepped forward to help ensure next year gets off to a great start.

This year saw the folding of the 68+ Senior Men's league. Several of the curlers from this league moved to the Senior Men's 55+ and/or the Senior Mixed leagues. Next year a Stick league will be run on Thursdays at 10:00 am starting in November. The plan is to run two 6 week sessions. A meeting for those interested will be held in October.

Respectfully submitted

Brian McRory

Director of Volunteers Report

2015 - 2016

This season was another success for the club with many great and involved volunteers stepping up as event and bonspiel conveners, bonspiels duties, school programs, Juniors, league reps, bonspiels, board positions, and the top of the house project, to name a few. A Volunteer Appreciation night was also held at the end of the season and was well attended.

After a slow start on my part, the NCC President and I reworked the Director of Volunteers job description, and as the Directors of Volunteers and Catering have some overlapping responsibilities, they may be combined into one position next season. Research for ideas from Curl BC, Curling Canada and other clubs' websites was conducted, as well as talks with staff and other current volunteers.

This resulted in a slew of information and ideas on policies and best practices, including:

- Developing a framework for the volunteer Director's binder, outlining procedures and resources available to league reps, bonspiel convenors and others, in obtaining volunteers for various activities;
- Demonstrating that care and thought has gone into the club's commitment to this "back-bone" resource that we acknowledge on our website as "essential to the success of the club";
- Demonstrating through recruitment, retention, training, and structure that we have identified who is readily available or interested in volunteering for various tasks, what their areas of interest and skills are, and their availability.

Some of the questions and recommendations put forward for board approval included:

- Identify how in depth a program we really want or need;
- Identify volunteer requirements for known activities throughout the curling season;
- Identify training needs (if any) to ensure that volunteers will be certain of their duties, what to expect, and any help available.
- Identify, well in advance, which club members are interested in and available for each on or off ice position, their availability for scheduled or ad-hoc events, and "publish" this information for staff and conveners;
- Identify new modes of recruitment to supplement word-of-mouth and notices on bulletin boards;
- Identify possible internal and external recognition awards for volunteers who repeatedly offer up their time, or those who provide some form of excellence in their tasks.

The "Get Involved" tab on the NCC web-site will be expanded to demonstrate just how essential volunteers are to the club's continued success and existence, and to appeal to new curlers to get involved. Curlers may not realize this need as not all are aware of all that goes on in the background, and how their participation can benefit the club as a whole, and not just to a specific league. We will request that each curler donate four hours of their time during the season, although we realize that many long-time members have already put in their time.

A form is being developed to be handed out to all curlers when they sign up for their leagues next curling season, identifying all areas where volunteers are needed and requesting all curlers complete the form and return it to the club. This form and an appeal for volunteers will be emailed to all curlers prior to the start of the 2016-2017 curling

season. A follow up with those submitting and those not submitting a completed form will be made.

From this information, a database will be developed and available to all league reps and event conveners, indicating who is available, their availability during the season, their areas of interest/skills, etc. This database will be kept up to date by the Director of Volunteers, who will make it available in hard copy and on the NCC web-site.

After each event, the Director of Volunteers will follow up with event organizers and volunteers who worked the event, to see what worked and what didn't. Our mantra will be "consult, consult, consult".

Respectfully submitted

BRUCE CONNOR

Director of Catering

2015/2016

It was a privilege to serve Nanaimo Curling Club as the Director of Catering this year. It was my first year with this title as well as becoming a member of the Board. It was an honour to work with such generous, caring and motivated individuals. It has been an eye opening experience to all that is run by volunteers and staff to make the Nanaimo Curling Club the success and community it is.

This year we were fortunate to have several wonderful groups of hard working volunteers to help make the Halloween and Ladies Bonspiels a success. THANK YOU! Several of these individuals had volunteered for these duties in the past and through their expertise made my new role an easy one to tackle. Moving forward I hope to see many new faces in the volunteer roles of the Club to continue to grow our community. I would also like to take the opportunity to thank the Staff of the Club for working tirelessly, well beyond their required duties, to ensure no detail of these events is missed.

In my short time in the Catering position I have come to realize the position has evolved drastically over the years as the needs of the club and its members has changed. The position as it stand now is mainly responsible for assembling volunteers for the Catering

clean-up of some of the Club's Bonspiel dinners. With the efforts from our current President (Linda Torgerson) to define the roles of each Director's position it is clear the overlap and redundancy of this position with the Director of Volunteer's roles. I put forth the idea of the Director of Catering duties to be joined with the Director of Volunteers which met approval with the rest of the Board member and the Director Title will be change to Director of Volunteers and Catering.

Thank-you for a wonderful year.

Respectfully submitted

Andrea Parry

Director of Facilities Annual Report

2015-2016

Major Projects

Top of the House Project.

This project saw the installation of:

- A new HVAC system to improve heat in the winter and provide air conditioning during the summer months.
- New flooring throughout the upper level of the club.
- Replacement of the old bar.
- Replacement most of appliances.
- Improvements to the lounge area including new lighting, carpeting, reupholstering of the benches and installation of a fireplace.
- Painting of the upper area.
- Upgrading of the electrical systems in the upper area of the club.
- Replacement and/or upgrades to the emergency exit doors.

This is a \$100,000.00 project with half of the cost being covered through the federal government 150 grant. We could not have accomplished all that we have accomplished with this project without the help of club volunteers. I have been very impressed with the way in which individuals have stepped forward to offer assistance. My report is not the place to recognize these people but we will certainly do that on a future occasion..

- **On ice cameras** were installed over sheets three, four, five and six

Miscellaneous Projects

1. The room used by Harry Whittam over the years to organize the team names for bonspiels was honoured with a face lift. The room was painted and a sign indicating "Harry's Office" was hung on the door.
2. The floors in the locker room and locker room washrooms were painted.
3. New soap dispensers were installed in the locker room washrooms.
4. A 'Pro Shop' sign was placed by the pro-shop to make it easier to identify from a distance.
5. An on/off switch was installed for the main area lights by the office. Previously the on/off was located within the breaker panel in the pro-shop.
6. All of the blue paint in the ice area was touched up.
7. The broom holder hooks in the ice area were changed out so that they are now all the same colour.
8. Broom holder hooks were put in place at the far end of the ice surface to accommodate those curlers who use 'edge' supports to deliver rocks.
9. Coat hanger hooks were placed under the windows in the ice area.
10. Two new dart boards were installed in the upper level games area.
11. The door to the janitorial area in the locker room was painted and the locking bolts repaired.
12. Felt floor protectors were placed on all of the benches and seats in the locker room area.
13. Missing baseboard in the locker room area was replaced.
14. Shelving was put in place in the locker room janitorial area to make for more efficient use of space.
15. The ladies shower in the locker room area has been upgraded. The old grout was cleaned and replaced in some spots. Old silicone was scraped off and replaced with fresh silicone. The floor of the shower was repainted and a new light installed.
16. Coat hanger hooks were installed in the cubicles in the mens locker room washrooms.
17. Banners were installed in the ice area to recognize the major events hosted by the club over the years.

Future Projects

1. The water line from Wall Street to the curling club will be replaced this summer.
2. The parking lot will be repaved this summer.
3. The sliding door entry access door in the ice area will be replaced with an overhead door. (done)
4. The exterior of the building may be painted this summer. (in process) (some cost share)
5. Some work will be done in the boiler room. The motorized damper on boiler #1 will be replaced. A double check valve, backflow preventers and sediment filters on the boiler line will be installed.

The city will cover all project costs listed above.

Safety codes have been upgraded for facility boiler/machine rooms throughout the province. We will need to do some upgrades for our own machine room. This will include upgraded ventilation and air exchange systems.

The pump chamber for our sewage system was recently pumped out. We will establish a regular maintenance system for the pump chamber.

The shelving in the back storage room for the bar needs to be replaced and the room painted. This will be done this summer.

Other

Our sewer line was recently assessed. It is functioning properly and does not need to be replaced.

The city took samples of our water at various points throughout the building. The domestic water samples were returned from the lab. Everything is fine.

The cement slab in the ice area has been assessed. We have approx. 6-10 years of life left in the slab. Replacement costs at this time would be around 1.2 million dollars.

A seismic analysis of the building is underway. We have some mortar cracks in the exterior of the building by the lacrosse box and want to assess the significance of the cracks.

The city covered the cost of an assessment of the club roof. The replacement cost will be approx. \$350,000.00. This amount would include the installation of insulation in the roof. We currently have none. The replacement cost would involve cost sharing with the city.

We would like to move one of the TVs in the bar area to the wall by the pool tables and replace it with a larger 70" unit. This would improve TV viewing for members in the main seating area and would also provide a nice addition to the games area for watching sports. This project will move ahead this summer if funds are available otherwise it could become a future fund raiser project.

The parking signs on the front of the building are becoming worn and are beginning to look shabby. We will upgrade them as funds become available.

If any club members have suggestions for improving the look of our curling club, please give the Director of Facilities a call.

Respectfully submitted

George Duffell

Managers Year End Report 2015-2016

I would like to thank President Linda Torgerson and all board members for their dedication to the curling centre. It has been a very fast paced year. Please take the time to read the annual reports that the board members have put together, it will surprise you how much goes on behind the scenes. It is remarkable to see the friendships develop as volunteers work together. If you would like to get involved maybe just start out by being a part of a committee. It can be a lot of fun and very rewarding.

Linda Torgerson put a very strong committee together to review and update our strategic plan. The strategic plan is such a valuable document for planning the future direction of the club and is an important tool when apply for funding.

The Nanaimo Curling Club was successful in receiving matching funds through the **Canada 150 Community Infrastructure Program** (“Top of the House Project” \$50,000). The federal government has open up a second intake of applications which is due by June 22; we will apply for matching funds of \$55,000 for the “Inside/Out Project”.

The Provincial Government Gaming Branch supports our community programs at a level of just over \$25,000 each year. When I go on line to check the status of our application I see the list gets longer and longer each year as other organizations are seeking funding. How much longer the funding will be available is anyone’s guess.

Our Current Community Programs:

School Curling Program- Started the year with the International Students (115)

Grades 5, 6, 7 booked in for 3 sessions

Randerson Ridge – 4 classes	5-29 students/session
McGirr – 2 classes at the same time	49 students
North Cedar – 2 classes	45 students
Pleasant Valley -1 class	25-28 students per session
Frank Ney – 2 classes	45-55 students
Mt. View – 2 classes	45-55 students
Forrest Park – 2 classes	45-55 students

Quaterway – 2 classes	45-56 students
Cilaire – 2 classes	45-55 students
Ladysmith Intermediate – 1 class	27 students

**A special shout out to Kellie Rice for her dedication to the school program and reaching out to unique user groups.*

Nanaimo Christian School Special ED	4 students – 7 sessions
NDSS Learn at Home	7 students - 2 sessions
Discover Montessori	6 students – 3 sessions
Vancouver Island Academy	12 students – 1 session
VIU Student Union	40 students – 1 session – Thursday evening
Amazing Race VIU	45 students/ faculty – last day of ice-in

Total on-ice experiences just under 1,800 people, that is a lot of bodies moving through the building and that is just one program! Funding \$14,160

Junior Program: After School Mondays & Thursdays – 25 registered juniors this season; many thanks to the coaches and parents that help make the program so successful. The Junior program runs both the Junior Spiel in November as well as the Family Spiel in February. We had one juvenile boys team compete in zones this year. The “Little Rockers” ran another successful season with Nicole Backe at the helm. Nicole is stepping away from the “Little Rockers” so we are on the lookout for someone to take over. Mich Roy did an awesome job describing the program and curling on Shaw Cable – “Go Magazine” **Funding \$4,480**

Special Olympic Program approximately 18 athletes enjoy the camaraderie on and off the ice Thursday afternoons. A very special team of coaches adapt the game to the athlete’s capabilities. **Funding \$1,440**

Wheelchair Curling Program we have seen a drop off in participation this past two seasons; some of our regular curlers are now retired and heading south for much of the winter. We are changing the time slot to Noon-2:00 pm on Saturdays in hopes of attracting some new interest. Ellis Tull is a certified club coach and is always willing to come out for a session with any new wheelchair curlers. **Funding \$960**

Adult Novice Program -27 new adult curlers registered for the first half of the Learn to Curl Program, most returned for the second half, some moved on to other leagues and many signed up for sparing in leagues. We gained 3 new curlers in January; the enthusiasm these new curlers bring to the game is contagious. The “Novice Challenge” with Parksville this past season was a blast. Thank you to Cheryl Noble from Parksville for setting things up on her end. **Funding \$4,850**

As our programs grow our need for more coaches and instructors grows; if you would like to be part of our curling development team chat with Kellie Rice or myself.

A BIG THANK YOU to all the volunteers that keep these programs growing!

Congratulations 2015-2016

Womens Club Champions: Penny Shantz, Tracey Newlands, Debbie Pulak, Kelly Bleau

Mens Club Champions: Gerry Adams, Ian Thorpe, Randy Gummer, Mike Gallo, Gary Howk

South Island Womens Reps: Heather Lindsay-Lecuyer, Angela Wood, Sharon Wright, Marla Guldbransen

Team Nanaimo (Lindsay-Lecuyer) won silver at the PIC



National Qualifiers:

Wheelchair: Ellis Tull

Tim Horton's Junior: Marika Van Osch

Provincial Qualifiers:

BC Scotties: Kesa Van Osch, Kalia Van Osch, Marika Van Osch, coach Jim Newlands

Tim Horton Senior Women: Penny Shantz, Tracey Newlands, Debbie Pulak, Kelly Bleau

BC Masters: Marg Obee, Noreen Martin, Jill McGlenen, Moyra Graham

PCMCA: Brain Scorer, George Duffell, Cliff King, Roy Richmond, Ron Kulai

PCMCA: Nataka Strilesky, Linda Torgerson, Sharon Luttrell, Carol Tromans, Joanne Phillip

Curl BC AGM 2016:

Congratulations to Marika Van Osch – Curl BC Junior Female Athlete of the Year

**Building Usage:****OFF ICE:**

Harbour City Rollers

Curl BC Region 9 meetings

Fabric Sale – “Nan Go Grannies”

Berwick on the Lake – staff

City of Nanaimo Public Works

Nanaimo Concert Band

Perpeluk Family

Big Kahuna- Child Development Centre

Coastal Community Credit Union

Mid-Island Spinal Cord Injury – banquet

TD Auto Finance

Hazelwood Construction

Investor Group Alzheimer’s Fundraiser

Nanaimo Francophone AGM

Youth Soccer Dance and Fundraiser	Celebrations of Life (5-6) each year
United Soccer Awards Night	ALS Fundraiser
KC Boutique – Fashion Show & Tea	Nanaimo Quilters Guild
Berwick on the Lake Hospice Fundraiser	Brechin Lanes Awards Banquet
MNP’S – BBQ staff	Wine Women Chocolate – Canadian Mental Health

On-Ice:

Amazing Race – VIU students	VIU Student Union
Probus	Harmac
Port Authority	City Of Nanaimo – Staff Curling
PCMCA Zones	Island Zone Playdowns-Seniors and Juveniles
Island South Travellers Challenge	North Island Student Union
Herold Engineering	BNI- Bastion City
Middleton Family	Parksville Novices
Westerra	Youth Camp

Please Support all of our Sponsors and Advertisers

Let them know you are from the curling club!

Welcome new sponsors/partners:

Core Insurance – “Top of the House Project”

Ramsay Lampman Rhodes – “Top of the House Project”

Berwick on the Lake Senior Mens & Womens Island Zones

Berwick on the Lake Senior Mixed League

Alina Abbott Images Womens League

The **Marketing Program** brought in new or returning curlers this season 44 vouchers where handed out

- The **Referral Program** will run again this season

Carolle MacIntosh and Shannon Frith have been spotted all over town on the back of the **bus**.

Many thanks to all our curlers that took the time to put a **lawn sign** in their yards.

- We will be campaigning for curlers again this upcoming season.
- **Island Daily Deals** - 1st session – 12 new curlers & 2nd session – 12 new curlers

NCC Staff:

The Nanaimo Curling Centre is fortunate to have experienced staff returning season after season.

The staff is a support system for the members and directors of the Curling Centre as it continues to evolve. It is an inspiring atmosphere to work in when you work alongside volunteers that give so much, so freely.

We will be implementing a more thorough training program this fall in safety procedures and overall responsibilities as BC Safety Authority is demanding a more formal plan be in place.

The Nanaimo Curling Club will continue facility upgrades, being creative in our marketing plans, further developing our community programs, supporting our volunteers and staff with further training as required.

What a Team!!

Let's continue to Sell the Sizzle!

Respectfully submitted

Denise Wood

Manager, NCC